



October – December 2025 Newsletter

Hello and welcome to our Newsletter.

We hope you enjoy reading about all the activities we have been upto and Entertainers who have visited us over the last few months.

Many thanks

All staff at Nightingales

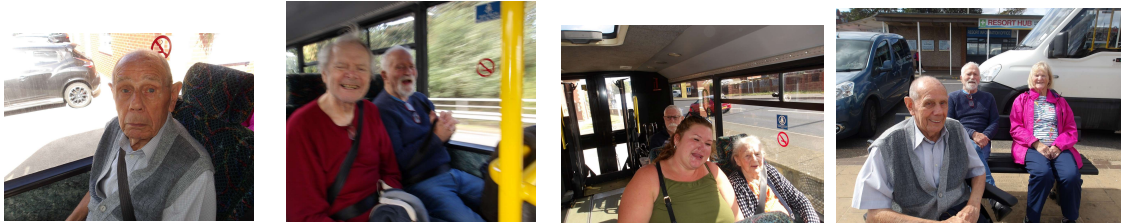


Nail and Hand Massage

Julie comes to visit us on a Wednesday morning for our Weekly Hand Massage and Nail painting / pamper session.

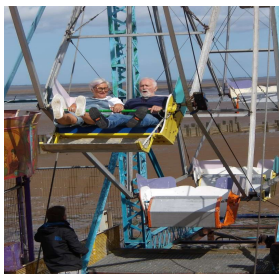
She is very talented and creates some amazing designs





Day Trip to Cleethorpes with Lunch at Papas Fish Shop and Arcade fun

Today was our annual trip to Cleethorpes and we had a wonderful day with dry weather, fish and chips, ice cream, arcades, hook a duck and Patricia and Roger even braved the big wheel.



Western Park Museum Trip

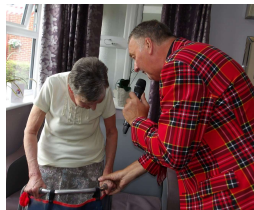


We enjoyed a lovely afternoon at Western Park Museum reading about the History of Sheffield and then heading into the Café for a Cuppa and Cake.



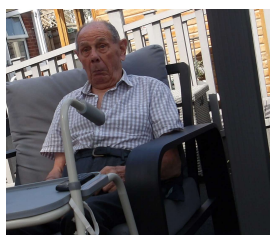
Entertainers

We always enjoy a variety of Singers here at Nightingales, we love singing and dancing along to the fab songs from the 40's and 50's and even some more up to date music from the likes of Michael Bublé to Bruno Mars.



Birthday Celebrations

We love celebrating Birthdays and love to make a fuss with Cakes, Hats, Banners and Balloons.



Sunny Garden Time

We always make most of the hot weather and enjoy spending time in our lovely garden, we have lots of different seating areas depending on if you like the shade or worship the sun (with plenty of suncream of course).

It's always great to see us making use of the beautiful outside space we have, we are very lucky 😊



Nightingale News

Work is now complete on the Toilets (main corridor), we hope this didn't cause too much disruption when visiting.

Tickets will be going on sale for our Christmas Party on Monday 3rd Nov – this will take place on 12th December 4pm till 6.30pm (see posters around the home for more info or ask a member of staff).

There is currently a questionnaire for Relatives to complete on the Reception Desk, all information is gathered and helps us identify any areas that need improving or amending.

Concerns / Complaints

Please may we take this opportunity to remind you of the procedure if you have any concerns/complaints or compliments you wish to bring to our attention. We are aware that we cannot always get everything right so please do not feel unable to bring any worries or ideas for improvement to our attention.

Any matter you wish to discuss can be brought to either the Deputy Manager, Linzi Waddingham or Myself, Julie Wright Manager. We will endeavour to resolve any matter brought to our attention.

Concerns can be verbal or written, formal or informal. If you do raise a complaint or concern and are not happy with the way it is dealt with then you can escalate your issue to the owner Mr Oshi Weissbraun. 220 The Vale, London, NW11 8SR

If this is not acceptable Sheffield social services can be contacted at Social Services Feedback, Freepost, NEA 5527, Corporate Mill Facility, Town Hall, Pinestone Street, S1 2ZZ

CQC at Care Quality Commission, Citygate, Gallowgate, NE1 4PA can also take complaints or concerns.

The complaints procedure and contact details can be found in the front foyer on the wall with all addresses / contacts.

We are here to try to ensure both our residents and relatives have a positive experience and are happy but sometimes do need your help with ideas for improvement so do not take any criticism negatively but instead use it as a learning tool to get things right.