



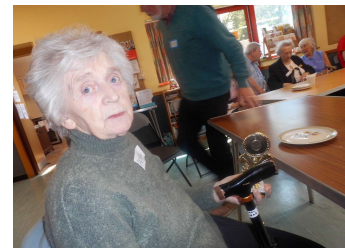
## July – September 2022 Newsletter

Hello and welcome to our latest Newsletter.

Can you believe we are already half way through the year, we hope you enjoy reading what we have been getting up to over the last few months.

Many thanks

All staff at Nightingales



### *Chapelton Bowling Club*

Now all restrictions have been lifted we get to enjoy Monday afternoons at Chapelton Church Bowling Club.

We have a few games of Bowling and other games including Dominoes and a good chat with a cuppa and cake.



## *Variety of Singers*

We love a good sing-a-long here at Nightingales and really enjoy having a dance and a good time.

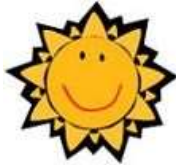
We now have 2 singers per week (usually Tuesday and Friday afternoons) and have recently tried a few new Ladies and Gents which have all been great.

The singers we have cover a good variety of genres and this really gets us all singing, clapping and tapping our feet.



# Quiz Time

Here is a Beach Word Search to enjoy whilst you put your feet up and enjoy a cuppa



## WELCOME SUMMER

C X A G N B H R C I Y J D L M K R A P E M E H T  
A A T E P A R T I E S V F R U G A D H B T I J N  
M L R H J W K K E Y S E I L F E R I F B L E U K  
P B M N T K E O Y F P O U Q I W X R I H F S M O  
I L D V I C E C R E A M R X S D W Y R G L Y P Z  
N A P B O V C G P D S H E R H F S S E G I V R H  
G R P H U L A H O O P S I J I J J A W K P H O L  
M O D N A O F L O P G Q J R N S K N O T F U P V  
W L F X P Y J Z L A A W E S G B L D R C L P E D  
E L H F J G O H X I Q J W E K R L A K G O M H N  
O E B S P C A U G U S T Q I C R X L S U P Z T M  
V R G U H T D E R T H J K V L O H S B T S D R G  
D C H N R V J T N C H A R O M H R L E E D E A F  
P O P S I C L E S T T Y U M O Y L K K C I N H G  
E A X C C W E T Y K C S G N A E M I E F A H A Q  
S S T R N O N N E G H W O E V X B P A R A D E S  
H T U E A D J U L Y R I B J R K E Y M M G H E V  
A E S E T D F F Q W T M E R E T A Y U I H S O P  
A R S N A D F G H A J M K L L Z C X C V S B N S  
M Q W E L R T U C T I I O P K A H S D A A F G C  
H J K L I Z X A C V B N N M N Q R W L E L N U I  
R T Y E E U V I O P A G S D I F G G H J P A J N  
Z X N C V B N F D H J T R H R J N K L E S G W C  
I U E R K S E N O C W O N S P U P C I H G E W I  
J W H C O O K O U T S W E E S D L K I J F M D P

AUGUST  
BEACH  
BIKES  
CAMPING  
CARNIVAL  
COOKOUTS  
FIREFLIES  
FIREWORKS  
FISHING  
FLIPFLOPS

FUN  
HULA HOOPS  
ICE CREAM  
JULY  
JUMPROPE  
JUNE  
MOVIES  
PARADES  
PARTIES  
PICNICS  
POOL

POPSICLES  
ROLLERCOASTER  
SANDALS  
SPLASH  
SPRINKLER  
SNOWCONES  
SUNGLASSES  
SUNSCREEN  
SWIMMING  
THEME PARK  
VACATION

GOOD LUCK! 😊



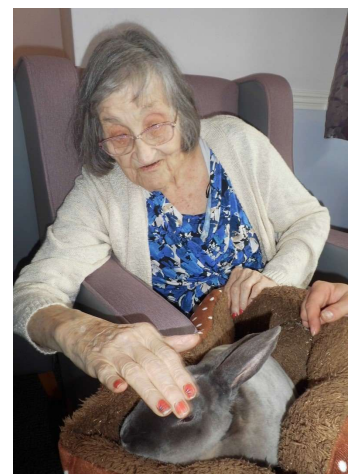


## *Small Animal and Insect visit*

We are all animal lovers at heart and love to see / hold a variety of animals including insects and reptiles

We recently had visits from ZooLab and Leanimals which brought us a variety of different animals to learn all about

As you can see from the pictures we loved holding the animals and watching them cause havoc 😊



## *Botanical Gardens*

We organised a lovely afternoon out at the Botanical Gardens, it was a lovely sunny day and we all had a great time.

Unfortunately, the Café was only serving Cake so guess what we had for Lunch ☺ with a lovely cuppa of course.

Many thanks for the staff that helped out on the day too.



## *Queens Platinum Jubilee*

This year we had the privilege of celebrating our Queen's 70<sup>th</sup> year on the Throne.

We held a street style party with lots of lovely food, drink and reminiscing. We decorated with lots of Bunting and Flags and all raised a glass to our wonderful Queen.

Hip Hip Hooray



## *Nightingale News*

Keep an eye out on our Website for weekly Photos of what we have been upto under "Newsletter" header.

We have been getting our Garden summer ready over the last few months, purchased a new Gazebo and some stunning Furniture that we hope you will all make good use of. We have also created a Memorial Garden at the side of the Pub, please feel free to visit this area for some tranquil, peaceful time and to remember our loved ones.

## *Concerns / Complaints*

Please may we take this opportunity to remind you of the procedure if you have any concerns/complaints or compliments you wish to bring to our attention. We are aware that we cannot always get everything right so please do not feel unable to bring any worries or ideas for improvement to our attention.

Any matter you wish to discuss can be brought to either the Deputy Manager, Linzi Waddingham or Myself, Julie Wright Manager. We will endeavour to resolve any matter brought to our attention.

Concerns can be verbal or written, formal or informal. If you do raise a complaint or concern and are not happy with the way it is dealt with then you can escalate your issue to the owner Mr Oshi Weissbraun. 220 The Vale, London, NW11 8SR

If this is not acceptable Sheffield social services can be contacted at Social Services Feedback, Freepost, NEA 5527, Corporate Mill Facility, Town Hall, Pinestone Street, S1 2ZZ

CQC at Care Quality Commission, Citygate, Gallowgate, NE1 4PA can also take complaints or concerns.

The complaints procedure and contact details can be found in the front foyer on the wall with all addresses / contacts.

We are here to try to ensure both our residents and relatives have a positive experience and are happy but sometimes do need your help with ideas for improvement so do not take any criticism negatively but instead use it as a learning tool to get things right.