



April – June 2022 Newsletter

Hello and welcome to our April – June 2022 Newsletter.

We hope you enjoy reading about what we have been up to, we are slowly seeing improvements to visiting and lifting of Restrictions.

Who knows maybe we will enjoy a Summer of outings and trips?

Many thanks

All staff at Nightingales



“Whats in the Box”

We enjoy playing a variety of Games here at Nightingales, one of our favourites is “Whats in the Box”.

Its amazing what we find in the Box and have lots of fun guessing 😊

Target Practise

Target Games have lots of benefits for our Residents and really help concentration and hand-eye coordination. This also becomes lots of fun and gets everyone laughing especially when someone misses the target 😊



Valentine Heart Cookies

We put our decorating skills to the test this year for Valentines using Pink Hearts and lots of Icing for that extra sweet taste.

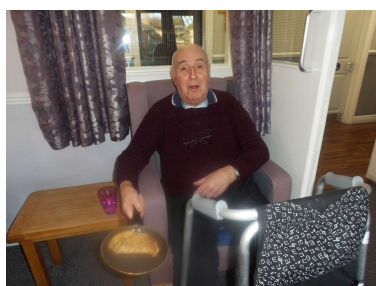




Pancake Tossing

We cannot let Pancake Day go by without having a toss here and there.

Kitchen kindly made us some mixture so that we could all have a go at making and tossing our Pancakes ready for Tea



Singers

Keeley May came to sing for us and what a delight she was.

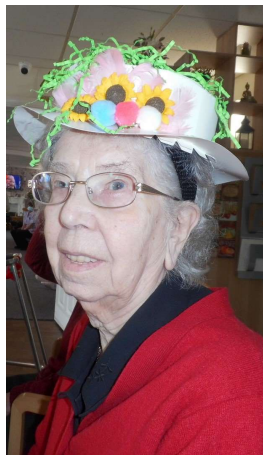
Taking us back to the 50's and 60's with songs we could sing along to and have a good old dance, we hope you can visit us again soon.



Spring Maze



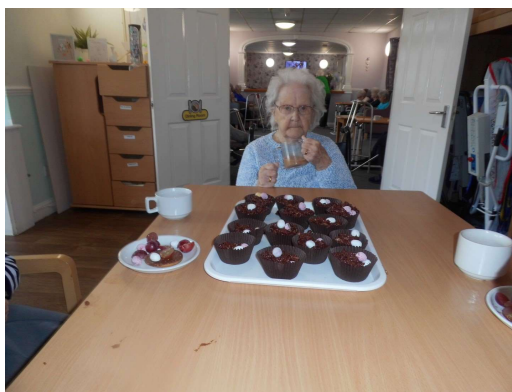
GOOD LUCK! 😊



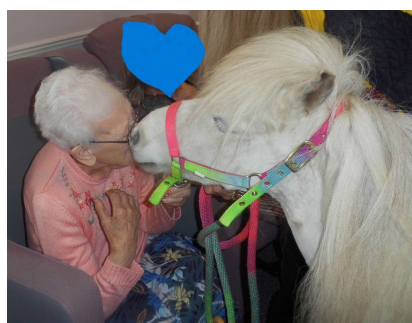
Easter Fun 2022

We kicked Easter off by having some fun making Bonnet's and colouring pictures for our display wall.

Once all the Hats were made, we had an Easter Bonnet Parade followed by a lovely cuppa and Homemade Chocolate Rice Crispie Buns 😊

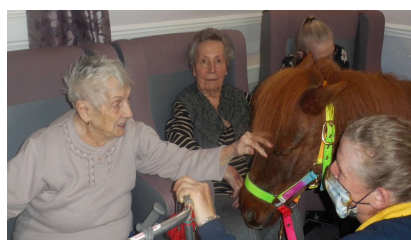
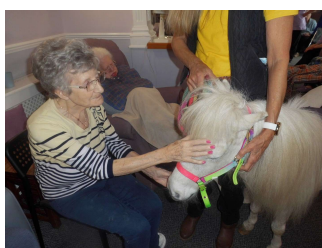


Smile Pony Therapy



Smile Pony Therapy came to visit us and brought two Shetland Ponies to see us called Harry and Leo. They were so friendly and well behaved and everyone loved stroking them, it was the best Therapy we didn't want them to leave.

More Photos from the Pony visit can be found on our Website and we have them booked for later in the year so keep your eye out for that date.



Nightingale News - update

Visiting Update – We are now back open for visitors after our recent outbreak, all visitors must still wear a mask and use Hand Sanitiser when entering and leaving the Home, however we no longer require you to provide a LFT Test. Whilst visiting if we could ask you to try and stay in one area of the Home either in the Lounge/Dining room or your relatives bedroom

Once again, we would like to thank you all for all your support and understanding through what have been very hard times.

Stay safe from us all at Nightingale Care Home

Concerns / Complaints

Please may we take this opportunity to remind you of the procedure if you have any concerns/complaints or compliments you wish to bring to our attention. We are aware that we cannot always get everything right so please do not feel unable to bring any worries or ideas for improvement to our attention.

Any matter you wish to discuss can be brought to either the Deputy Manager, Linzi Waddingham or Myself, Julie Wright Manager. We will endeavour to resolve any matter brought to our attention.

Concerns can be verbal or written, formal or informal. If you do raise a complaint or concern and are not happy with the way it is dealt with then you can escalate your issue to the owner Mr Oshi Weissbraun. 220 The Vale, London, NW11 8SR

If this is not acceptable Sheffield social services can be contacted at Social Services Feedback, Freepost, NEA 5527, Corporate Mill Facility, Town Hall, Pinestone Street, S1 2ZZ

CQC at Care Quality Commission, Citygate, Gallowgate, NE1 4PA can also take complaints or concerns.

The complaints procedure and contact details can be found in the front foyer on the wall with all addresses / contacts.

We are here to try to ensure both our residents and relatives have a positive experience and are happy but sometimes do need your help with ideas for improvement so do not take any criticism negatively but instead use it as a learning tool to get things right.