



January - March 2022 Newsletter

Hello and welcome to our latest Newsletter.

Happy New Year to you all.

The start of a new year and I'm sure we will all agree we can definitely say goodbye to 2021, it may have been another strange year but it doesn't stop us creating memories.

Here are a few things we have been upto over the last few months.

Many thanks

All staff at Nightingales



Remember Remember the 5th of November

We like any excuse to have a party 😊

Bonfire night was no exception apart from not being able to invite all our family and friends to join in the fun.

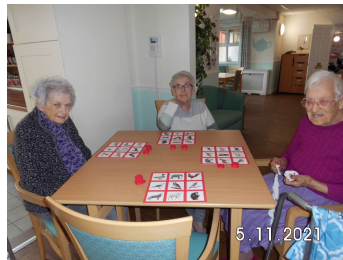
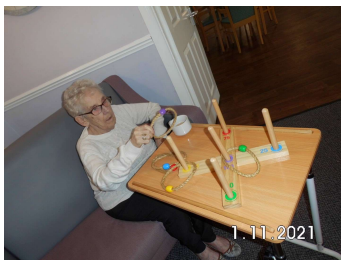
This didn't stop us enjoying Hot Dogs and Parkin whilst watching some lovely Fireworks.



Trip to Morrisons

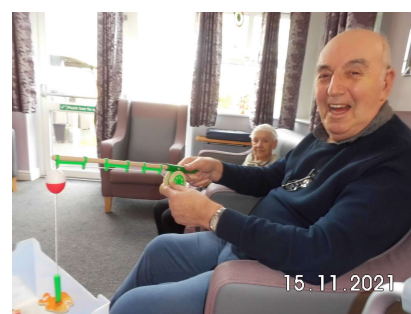
We decided we were going to do some baking so off to Morrisons we went for some ingredients.

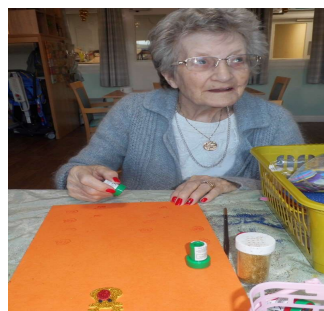
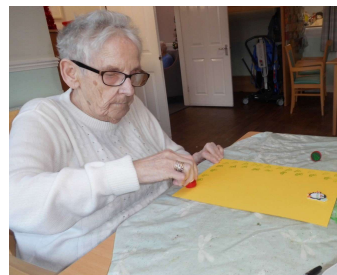
We enjoyed a cheeky cuppa whilst their 😊



Fun and Games

We are always trying to think of new games that we know everyone will love, over the last few weeks we have been playing Quoits, Animal Bingo, Basket Ball and Fishing to name amongst a few.

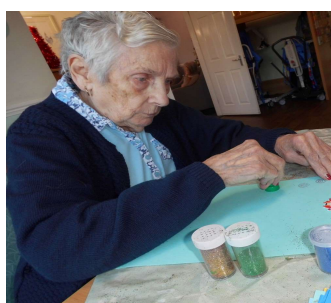
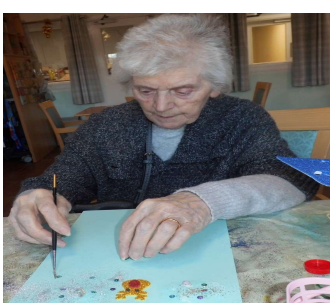
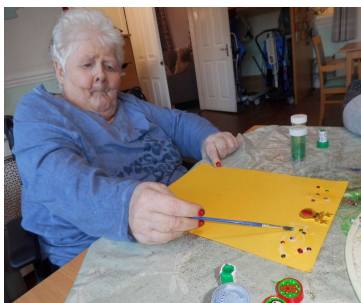




Christmas Calendars

We wanted to make something special as a keep-sake for our loved ones so we decided to make a Calendar.

We love getting the chance to colour, paint, glue and get very messy 😊 We hope you enjoy them as much as we enjoyed making them.





All things Christmassy

Christmas 2021 was different to what we are used to, but that didn't stop us having a great time and creating memories.

We got busy decorating our beautiful tree along with playing with the new additions to the family "Rodney the singing Rudolph" and dancing Father Christmas.

We welcomed Northeast Producers who did a brilliant performance of "Oliver"

Julie visited us for our weekly Manicure and Hand Massage, she is very talented and some of us even had some Christmas Nail Art which was beautiful.

Please remember to check our website for weekly picture updates
"Nightingale Care Home"



Additional Info

Any updates regarding visiting etc will be displayed on our Facebook page along with Website and emails will be sent out. Please ensure we have your correct email address if you wish us to contact you this way.

Our Website will also show weekly photos under the Newsletter section so make sure you take a look.

Concerns / Complaints

Please may we take this opportunity to remind you of the procedure if you have any concerns/complaints or compliments you wish to bring to our attention. We are aware that we cannot always get everything right so please do not feel unable to bring any worries or ideas for improvement to our attention.

Any matter you wish to discuss can be brought to either the Deputy Manager, Linzi Waddingham or Myself, Julie Wright Manager. We will endeavour to resolve any matter brought to our attention.

Concerns can be verbal or written, formal or informal. If you do raise a complaint or concern and are not happy with the way it is dealt with then you can escalate your issue to the owner Mr Oshi Weissbraun. 220 The Vale, London, NW11 8SR

If this is not acceptable Sheffield social services can be contacted at Social Services Feedback, Freepost, NEA 5527, Corporate Mill Facility, Town Hall, Pinestone Street, S1 2ZZ

CQC at Care Quality Commission, Citygate, Gallowgate, NE1 4PA can also take complaints or concerns.

The complaints procedure and contact details can be found in the front foyer on the wall with all addresses / contacts.

We are here to try to ensure both our residents and relatives have a positive experience and are happy but sometimes do need your help with ideas for improvement so do not take any criticism negatively but instead use it as a learning tool to get things right.